

# F.A.Q. – for the Bride and Groom

How many guests can your venue accommodate?

Temple's can accommodate up to 200 for ceremony and sit-down dinner and reception, and up to 240 for a cocktail style reception.

Does your venue host more than one wedding per day?

Temple's offers our couples exclusive use of our facilities on the day of your wedding. We host just one wedding per day so that we may focus on our couples and their families.

How many hours are included in the rental?

Weddings at Temple's are for a nine to ten hour period.

Is the ceremony rehearsal included in the rental?

We provide a one hour rehearsal as part of our wedding package. Date and timing of rehearsals are held at Temple's discretion.

Is set up and tear down included?

Our set up team will place your décor and set the reception hall to your wishes. Temple's will work closely with you to ensure your vision comes to life.

Do you have back up electrical power?

Our emergency generators ensure that the party doesn't stop. From DJ requirements, to kitchen, bathrooms, and proper lighting, Temple's is prepared for every situation, so you can rest easy.

Is the venue accessible?

Temple's is wheelchair accessible for your mobility challenged guests. With an accessible washroom on the main floor, ramps to access the building, and a laneway to drive closer to our ceremony sites, our friendly staff will gladly assist your group.

Are there alcohol restrictions?

Temple's offers a wide variety of options when it comes to choosing your bar services. From completely cash bar to completely open bar and everything in between, we can help you work within your budget and your group's needs. Temple's is licensed by the AGCO and therefore must adhere to all laws governing the safe service of alcohol. No outside liquor is allowed (tailgating, flasks, etc.) all alcohol for your wedding must be supplied and served by Temple's staff.



Do you provide any décor and are there any restrictions?

We have a great selection of décor items to help you plan your special day, from lanterns to chalkboards, and table numbers to easels, our décor collection will make it easy and stress free. Professional, insured décor company may need to be retained for elaborate décor.

Do you provide any AV equipment?

We are happy to help you with your slideshow. Temple's provides a 50" large screen TV mounted up high on the wall, and laptop to help play your slideshow. If you provide us with the final electronic version, we will play it at your request. Mics for speeches, speakers, amps, and other music related equipment and services would be provided by your DJ.

Where should my guests stay?

There are plenty of great options to stay nearby Temple's. Along with many local motels and Airbnb options, here are a few great places to stay:

https://www.clydehall.ca

www.circa1894.com

www.hisottawa.ca

www.brookstreethotel.com

http://www.thegrandhotelcp.ca

What are the prices and what's included? Any hidden fees?

Please check out our extensive wedding package for pricing and inclusions. We pride ourselves on our competitive prices, great food and no hidden fees.

Is there a service charge on top of the price?

No!!

Are there any cleaning, overtime or insurance fees?

No!!

What is the deposit and when is it due?

The deposit to secure your date is \$2000.

Nine months before your wedding date, 50% of the remaining estimate is due.

Your final payment is due 1month before your wedding day.

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## What is your cancellation policy?

A contract with Temple's Sugar Bush shall not become effective until it is signed by both parties and the initial deposit has been paid. At the time the contract takes effect, Temple's Sugar Bush shall reserve the date and time agreed upon, and not make any other reservations or accept any other clients for said date and time. For this reason, in the event that the client cancels the contract for any reason, all monies paid shall be retained by Temple's in order to offset its loss of business.

#### What is the back-up rain plan?

If your vision is to get married outside, we will strive to make that a reality, but sometimes mother nature doesn't cooperate. If the weather is inclement on your wedding day, we will host your ceremony inside, in front of our beautiful stone fireplace. It takes just a few minutes after the ceremony to reset the room for dinner service.

### Can we bring our own caterer?

Temple's executive chef and culinary team will provide you with piece of mind that your guests will experience outstanding food and the service to match it. All food and beverage services are supplied by Temple's.

You are welcome to supply your wedding cupcakes, or wedding cake from an outside vendor.

#### How early can vendors access the facility?

Your vendors are welcome to set up after 1pm on the day of your wedding. Ask us if you need to make other arrangements.

#### Are there decoration limitations?

Decorations and your vision will be something that you will discuss with our wedding team in advance of your wedding. Elaborate setups or décor that requires the use of a ladder will require a professional installation service. Décor cannot be fixed to the walls, ceilings, bannisters, doors or stairways using nails, hooks, tacks, screws or bolts. Natural flower petals are welcome outside in lieu of confetti, glitter rice or sparkles. Use of candles is restricted to enclosed flames at least one inch from the top of the container or floating in water.

#### When does the party end?

Weddings at Temple's conclude at 1:00am if you are planning a shuttle service or limo service, have them arrive for 12:45am so you can be sure you and your guests are taken care of and not left waiting.



## Is there a shuttle service?

Just like many of the vendors you might need to help with your special day. A shuttle service is a great way to make sure you look after your guests. We can recommend some of the best. Contact us for our Recommended Vendors List.